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ISO/IEC 20000 - Wikipedia

https://en.wikipedia.org/wiki/ISO/IEC_20000

ISO/IEC 20000 is the first international standard for IT **service management**. It was developed in 2005, by ISO/IEC JTC1/SC7 and revised in 2011. It is based on and ...

ISO/IEC 20000-1:2011 - Information technology -- Service ...

www.iso.org › [â€¦](#) › By TC › JTC 1 Information technology › SC 40

ISO/IEC 20000-1:2011 is a **service management** system (SMS) standard. It specifies requirements for the **service provider** to **plan**, establish, implement, operate, monitor ...

ISO 20000 - International IT Service Management Standard

<https://www.itgovernance.co.uk/iso20000>

ISO/IEC 20000: The International Standard for **Service Management**. ISO/IEC 20000 is the international standard for **service management**. Part 1 of the ISO/IEC 20000 ...

ISO 9001 13485 14001 20000 22000 22301 27001 27002 â€¦

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ISO/IEC 20000 Certification | APMG-International

www.apmg-international.com/.../isoiec20000/iso-iec-20000.aspx

ISO/IEC 20000 is the international standard specifically for IT **Service Management**. It describes an integrated set of **management** processes which form a **service** ...

[PDF] ISO/IEC 20000 overview - itSMF

[www.itSMF.org.hk/eng/event21/ISO20K overview.pdf](http://www.itSMF.org.hk/eng/event21/ISO20K%20overview.pdf)

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Library of ISO Management Standards - praxiom.com

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ISO/IEC 20000-1:2011 vs. ISO 9001:2015 matrix White paper, PDF format. A **Service Management System** based on ISO/IEC 20000-1:2011 uses more detailed and â€¦

ITIL and ISO 20000 - IT Process Maps

en.it-processmaps.com › Products › **ISO 20000 Templates**

ITIL and ISO 20000. ISO 20000 does not offer specific advice on how to design your processes. It is rather a set of requirements which must be met in order to qualify ...

ISO/IEC 20000 â€œ Wikipedia

https://de.wikipedia.org/wiki/ISO/IEC_20000 [Translate this page](#)

Die ISO/IEC 20000 ist eine international anerkannte Norm zum IT **Service Management** (ITSM). Eine Zertifizierung ist für Organisationseinheiten möglich.