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[www.bmc.com/guides/itil-capacity-management.html](http://www.bmc.com/guides/itil-capacity-management.html)

Explore ITIL business **capacity management** processes & best practices with BMC's **Introduction to ITIL** guide. Answers to common questions & strategies explained.

## ITIL - Wikipedia

<https://en.wikipedia.org/wiki/ITIL>

**ITIL**, formally an acronym for **Information Technology Infrastructure Library**, is a set of practices for **IT service management** (ITSM) that focuses on aligning IT ...

## ITIL v3 Foundation Certification Notes: Service Management ...

<https://edward-designer.com/web/itil-foundation-service-management>

**ITIL** Foundation Certification : **Service Management** as a Practice gives an introduction to the definition and practice of **service management** according to the **ITIL** ...

## ITIL Service Transition: Best Practices & Processes - BMC

[www.bmc.com/guides/itil-service-transition.html](http://www.bmc.com/guides/itil-service-transition.html)

Explore **ITIL service transition**, software asset **management**, configuration **management** with BMC's **Introduction to ITIL** Guide.

## ITIL® (IT Infrastructure Library®) and ITSM Directory

[www.itil-itsm-world.com](http://www.itil-itsm-world.com)

The **ITIL®** and **ITSM Directory** **ITIL** Books - **Service Level Agreements** - **IT Outsourcing** - The **ISO 20000** & **BS15000 Standard** - Buy The **ITIL** PDFs

## ITIL Certification Training | ITIL V3 Foundation Course ...

[www.simplilearn.com](http://www.simplilearn.com) > **IT Service** and **Architecture**

Learn about **IT Service Management** best practices, generic concepts, key principles, and **ITIL®** 2011 process models that are required to clear the **ITIL** Foundation exam

## ITIL - ITIL

[itlibrary.org](http://itlibrary.org)

A public wiki site dedicated to the **ITIL** approach to **IT** and customer support and **management**.

## ITIL Service desk software comparison - practical review ...

[www.sitehelpdesk.com/itil/Service-Management.htm](http://www.sitehelpdesk.com/itil/Service-Management.htm)

advanced **ITIL service desk software innovation** ; Help desk software. Click an **ITIL** featured help desk software product name below for more information:

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[www.mountainview-itsm.com/itil-training/downloads/Mountainview...](http://www.mountainview-itsm.com/itil-training/downloads/Mountainview...)

Continual **Service** Improvement **Service** Transition **Service** Strategy **Service** Design **Service** Operation **ITIL®** V3 Continual **Service** Improvement Goal Activities

## ITIL - ServiceNow Wiki

[wiki.servicenow.com/index.php?title=ITIL](http://wiki.servicenow.com/index.php?title=ITIL)

Dec 22, 2016 · 1 Overview. The **IT Infrastructure Library (ITIL)** is an integrated, process-based, best practice framework for managing **IT** services. It provides a€¦